
SYSTEM REQUIREMENTS

To ensure seamless access to Essential Education, it's important to keep your system up to date. For optimal performance, please check that all system requirements are met. If updates are needed, notify your administrator or work with your IT team to make the necessary adjustments.

Recommended Browsers



Chrome



Edge



Firefox

We do our best to ensure our solutions work across all browsers. However, if you experience any issues, we recommend using the latest version of **Chrome** for the best experience.

Recommended Devices

For smooth performance, we recommend using a device that supports the latest versions of the browsers listed above. If you're using an **iPad**, a **7th-generation or newer model** running the most recent version of **iOS** will provide the best experience.

Network Connection

Essential Education recommends a broadband internet connection capable of streaming video and audio. A minimum connection speed of 1 Mbps is recommended. If multiple students are sharing an internet connection a higher speed may be required.

Network Whitelisting Requirements for Essential Education

For optimal program functionality, please add the following domains to your network security whitelist and set to “Allow.”

Essential Education Domains *(Required for access and core functionality)*

- **app.essential.ed.com** – Primary application platform
- **www.essential.ed.com** – Website access and resources
- **dreamcatcher.essential.ed.com** – Only required for the Dream Catcher product

Embedded Third-Party Services *(Enhance user experience and system performance)*

- **TypeKit** - Enables custom fonts and typography
 - use.typekit.net
 - p.typekit.net
- **Wistia** - Hosts and delivers video content
 - *.wistia.com
 - js.sentry-cdn.com
- **HubSpot** - Hosts supplemental training material for educators
 - 8125094.fs1.hubspotusercontent-na1.net
 - *.hubspot.com
 - *.hsforms.com
 - *.hscollectedforms.net
 - *.hs-analytics.net
 - *.hs-scripts.com
 - *.hs-banner.com
 - *.hsforms.net

Linked Third-Party Services *(Additional functionality offered through third-party platforms)*

- **MindPlay** - For domains used by the MindPlay product please see [this documentation](#).
- **Credly** - Essential Education supports issuing digital badges through Credly for some products, but is unable to provide a concise list of domains required by Credly at this time.

Performance & Analytics *(Improves system and provides insights on user engagement)*

- google-analytics.com
 - analytics.google.com
 - stats.g.doubleclick.net
 - www.googletagmanager.com
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For Questions or Support

If you have any questions about system requirements or need assistance with whitelisting these domains, please contact Essential Education Support at **support@essentialled.com**, call us at **(800) 931-8069**, or visit our Help Center at **essentialled.com/educators/help**.